CARLISLE'S AUTHORIZED APPLICATORS MARKETING ANNOUNCEMENT

ID-2016-08 Warranty Storefront May 25, 2016

To: Carlisle SynTec Systems' Authorized Applicators

Carlisle SynTec Systems is pleased to introduce its Warranty Storefront, a simple and convenient new way for Carlisle's authorized applicators to select and pay for warranties online. Accessible via the <u>Carlisle SynTec Systems website</u>, the Warranty Storefront allows applicators to view their open jobs and choose and pay for warranties with the click of a button. The Warranty Storefront will go live on May 31, 2016.

To access the Warranty Storefront, log in to <u>Carlisle's website</u> and click on your username at the top of the page to view your profile. Click on the Warranty Storefront tab on the left side of your profile page to view open jobs and select and pay for warranties online. Once the transaction is concluded, you will be able to access, download, and print your warranty the following business day.

With the addition of the Warranty Storefront, Carlisle now offers applicators a number of warranty payment methods:

- 1. Instantly pay by credit card using the Warranty Storefront.
- 2. Call Carlisle's Customer Financial Services Department to make a credit card or check by phone payment.
- 3. Mail payment to the remittance address on the invoice.

At this time, Carlisle's Warranty Storefront is only available to U.S.-based applicators. If you have questions or concerns about Carlisle's Warranty Storefront, please contact your Carlisle Manufacturer's Representative.

Sincerely,

Misty Fritz

Manager - Warranty Administration, Technical Systems and Services

